



## HOW TO PAGE THE MIDWIFE ON CALL

There is a midwife available on call 24 hours a day for midwifery service. Please use our paging service if you think you are in labour, or if you have any other urgent concerns that are related to your pregnancy, your postpartum period or your baby, (refer to the handout : **WHEN TO CALL THE MIDWIFE**).

- To reach the midwife-on-call please call **1-778-760-2886** and leave a message stating your name and main concern.
- If you do not receive a call back within 10 minutes, please page again. If you do not receive a call back within 10 minutes on the second page, please call your nearest hospital maternity unit:

Surrey Memorial Family Birthing Unit Triage are 604-585-5572

Peace Arch Hospital call 604-535-4500 extension 757273# (pound sign) or say clearly "Third floor maternity".

- When you reach the hospital, please state you are a client of Semiahmoo Midwifery, what your urgent concern is and that you are trying to reach your midwife.
- Please do not go to the hospital without paging us.

### HOW TO CONTACT US WITH NON-URGENT CONCERNS

You can also leave a message at our office, 778-571-2909, Monday to Thursday for non-urgent inquiries; a midwife will generally call you back within 12 hours. If you leave a non-urgent message on Friday through the weekend it may take over 48 hours for a midwife to get back to you.

**Please consider carefully if you need to use our pagers for information or answers to questions. Remember the midwife on call may be at a birth so answering pages for non-urgent matters can be quite distracting.**

**We thank you for your consideration and cooperation.**